**BOID: XA02 – BUPA/CA/GeoBlue** (These claims can be identified based on Alpha Prefix)

**BUPA Process:**

**BUPA Claim Edit location:** \\g9\CAQASQA\2020 Project Documents\AHA BlueCard Claims-Testing\Trigger files\BUPA Trigger File

**ITS Trigger file drop location:** [\\fs01t\general\ESBFileshare-UAT\Trigger](file:///\\fs01t\general\ESBFileshare-UAT\Trigger)

**File should be created in**: [\\fs01t\general\ESBFileshare-UAT\Archive\Claim\BUPA\Outbound](file:///\\fs01t\general\ESBFileshare-UAT\Archive\Claim\BUPA\Outbound)

**Need to take 835 Files from here** - \\fs01t\general\ESBFileshare-Prod\Archive\Claim\BUPA\835Payment\Inbound or **take 835 File from the tool** (Enter the Production SCCF Number on the 835 Tool and click on Extract. Then 835 File for the Production SCCF will be displayed)

Then, edit the SCCF Number, Date of Service etc., if the data is mocked up)

**Drop 835 Edited File:** QA1: [\\fs01t\general\ESBFileshare-UAT\Operation\Claim\BUPA\835Payment\Inbound](file:///\\fs01t\general\ESBFileshare-UAT\Operation\Claim\BUPA\835Payment\Inbound)

**HPA Path:**

|  |  |  |
| --- | --- | --- |
| \\fs01t\general\ESBFileshare-UAT\Operation\Claim\ITS\Pricing\Outbound\HPA |  | \\fs01t\general\ESBFileshare-UAT\Archive\Claim\ITS\Pricing\Outbound\HPA |

**Steps to be followed:**

* Once SCCF is loaded in PX and HR, enter the SQL Query in the SQL Tool by selecting AHAODS.

**SQL Query:** select RequestDatetime, TransactionStatusCode,\* from CL.ClaimTransactionProfile where ExternalClaimNKey in (**'72520251211501800'**)

* Loaded QA1 SCCF Number should be entered in the highlighted area.
* QA1 SCCF record will be displayed below in the Results section.
* Transaction Status code should be in “NEW” status
* Copy the value from the RequestDatetime column.
* Go to the **BUPA Claim Edit location** which is mentioned above. Then edit the Timestamp line with copied value from RequestDatetime column. (Highlighted should be edited)

**For Example:**

<TimeStamp>2025-06-25 00:00:00.000|2025-06-25 00:20:00.000</TimeStamp>

* The edited ITS File should be copied and pasted in the **ITS Trigger file drop location (path mentioned above)**
* Then, 837P/837I Files should be created in the **Outbound File location. (path mentioned above)**
* Transaction Status code should be changed to “Completed” status
* Check respective SCCFs and their details are displayed in 837P/837I File by extracting the file.
* In the 835 Tool, Enter the Production SCCF Number on the 835 Tool (Select “BUPA”) and click on Extract. Then 835 File for the Production SCCF will be displayed
* Then, edit the SCCF Number, Date of Service etc., if the data is mocked up
* Once the SCCF details are edited, drop the file in the Inbound Location (path mentioned above)
* Get the HPA Files from the HPA Path (mentioned above)
* Send the HPA File mentioning the SCCF Number to the person who loaded the SCCF. Request the person to Load the DF and update DF to HR. Also, Request for HPA Print.
* After getting confirmation of DF Load, validate whether DF is updated on PX and HR. Also, validate the HPA Print.

**CA Process: (CanAssitance)**

CA: \\fs01t\general\ESBFileshare-Prod\Archive\Claim\ITS\CanAssistance\835\Inbound

**CA Claim Edit location:** \\g9\CAQASQA\2020 Project Documents\AHA BlueCard Claims-Testing\Trigger files\CanAssist Trigger File

**ITS Trigger file drop location:** [\\fs01t\general\ESBFileshare-UAT\Trigger](file:///\\fs01t\general\ESBFileshare-UAT\Trigger)

**File should be created in:** [\\fs01t\general\ESBFileshare-UAT2\Archive\Claim\ITS\CanAssistance\837\Outbound](file:///\\fs01t\general\ESBFileshare-UAT2\Archive\Claim\ITS\CanAssistance\837\Outbound)

**Drop 835 Edited File:** [\\fs01t\general\ESBFileshare-UAT\Operation\Claim\ITS\CanAssistance\835\Inbound](file:///\\fs01t\general\ESBFileshare-UAT\Operation\Claim\ITS\CanAssistance\835\Inbound)

**HPA Path:**

|  |  |  |
| --- | --- | --- |
| \\fs01t\general\ESBFileshare-UAT\Operation\Claim\ITS\Pricing\Outbound\HPA |  | \\fs01t\general\ESBFileshare-UAT\Archive\Claim\ITS\Pricing\Outbound\HPA |

**Steps to be followed:**

* Once SCCF is loaded in PX and HR, enter the SQL Query in the SQL Tool by selecting AHAODS.

**SQL Query:** select RequestDatetime, TransactionStatusCode,\* from CL.ClaimTransactionProfile where ExternalClaimNKey in (**'72520251211501800'**)

* Loaded QA1 SCCF Number should be entered in the highlighted area.
* QA1 SCCF record will be displayed below in the Results section.
* Transaction Status code should be in “NEW” status
* Copy the value from the RequestDatetime column.
* Go to the **CA Claim Edit location** which is mentioned above. Then edit the Timestamp line with copied value from RequestDatetime column. (Highlighted should be edited)

**For Example:**

<TimeStamp>2025-06-25 00:00:00.000|2025-06-25 00:20:00.000</TimeStamp>

* The edited ITS File should be copied and pasted in the **ITS Trigger file drop location (path mentioned above)**
* Then, 837P/837I Files should be created in the **Outbound File location. (path mentioned above)**
* Check respective SCCFs and their details are displayed in 837P/837I File by extracting the file.
* Transaction Status code should be changed to “Completed” status
* In the 835 Tool, Enter the Production SCCF Number on the 835 Tool (Select “CA”) and click on Extract. Then 835 File for the Production SCCF will be displayed
* Then, edit the SCCF Number, Date of Service etc., if the data is mocked up
* Once the SCCF details are edited, drop the file in the Inbound Location (path mentioned above)
* Get the HPA Files from the HPA Path (mentioned above)
* Send the HPA File mentioning the SCCF Number to the person who loaded the SCCF. Request the person to Load the DF and update DF to HR. Also, Request for HPA Print.
* After getting confirmation of DF Load, validate whether DF is updated on PX and HR. Also, validate the HPA Print.

**GeoBlue Process:**

**Check Investigated Ind:** [\\fs01t\general\ESBFileshare-UAT2\Archive\Claim\ITS\SF\_Canonical](file:///\\fs01t\general\ESBFileshare-UAT2\Archive\Claim\ITS\SF_Canonical)

Check SCCF and Benefit Tier in Attachments xml on claim

**Edit the trigger file:** \\g9\CAQASQA\2020 Project Documents\AHA BlueCard Claims-Testing\Trigger files\ITS Trigger File

**Trigger File drop location:** [\\fs01t\general\ESBFileshare-UAT\Trigger](file:///\\fs01t\general\ESBFileshare-UAT\Trigger)

**HPA File Location:** \\fs01t\general\ESBFileshare-UAT\Archive\Claim\ITS\Pricing\Outbound\HPA

**Steps to be followed:**

* Once SCCF is loaded in PX and HR, enter the SQL Query in the SQL Tool by selecting AHAODS.

**SQL Query:** select RequestDatetime, TransactionStatusCode,\* from CL.ClaimTransactionProfile where ExternalClaimNKey in (**'72520251211501800'**)

* Loaded QA1 SCCF Number should be entered in the highlighted area.
* QA1 SCCF record will be displayed below in the Results section.
* Transaction Status code should be in “NEW” status
* Copy the value from the RequestDatetime column.
* Go to the **Claim Edit (Trigger File) location** which is mentioned above. Then edit the Timestamp line with copied value from RequestDatetime column. (Highlighted should be edited)

**For Example:**

<TimeStamp>2025-06-25 00:00:00.000|2025-06-25 00:20:00.000</TimeStamp>

* The edited ITS File should be copied and pasted in the **ITS Trigger file drop location (path mentioned above)**
* Get the HPA Files from the HPA File Location (Path mentioned above)
* Send the HPA File mentioning the SCCF Number to the person who loaded the SCCF. Request the person to Load the DF and update DF to HR. Also, Request for HPA Print.
* After getting confirmation of DF Load, validate whether DF is updated on PX and HR. Also, validate the HPA Print.

|  |  |  |
| --- | --- | --- |
| **BOID: XA02** | | |
| **BUPA** | **CanAssitance** | **GeoBlue** |
| QHI | QFI | QHO |
| QHJ | QFG | QHB |
| QHK | QFH | QHH |
| QHL | QFF | QHG |
| QHM | QFJ | QHS |
| QHN | QFK | QHA |
|  |  | QHC |
|  |  | QHD |
|  |  | QHE |
|  |  | QHF |